

After sales service - Focusun Ice Machine

To satisfy our customers

We pursue, not only design and manufacture of sophisticated products but to satisfy our customers in every way. On establishment of a strong after-sales service team at present, the post-sale service network has proliferated the whole world, and takes the lead in the global refrigeration profession to propose the comprehensive promotion grade of service exceeding customer expectations and create the first brand by providing high quality, active, timely, professional and efficient and fast service.

Special commitment: Focusun provides one year Quality system since our product is sold.

When relative problems can't be solved by telephone consulting technical engineer, Focusun promises to provide inspection and maintenance door-to-door service in next working day.

- During warranty period, the machine still can't work because of any quality problem as a result of manufacturing after maintained twice continuously; we promise to replace it with a new one for free.
- Life-long maintenance. If warranty period expires, Focusun will still serve our customers well with lowest price and eternal passion.



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